

INFORMATION ABOUT THE DIGITAL SENDING DEVICE

REASONS

Bpost requires that certain Panelists will use a digital Sending Device, to supply precise information regarding the drop location and time of the test letters.

USAGE

As a research participant, you will use your digital sending device to send all test letters to agreed addresses. This means that whether you were to send test letters from a mailbox, a post point or from a counter of Bpost, depending on requirements, you would have to physically bring your Digital device along, and only once you have arrived on location allow the device to read and send the test letters.

This will allow us to record the exact sending time and location.



You still will need to register your sent items on www.mailagenten.be and enter all information with regards to the location, date and time and amounts of test letters dispatched

If you happen to forget the Digital device, then there would be no need to turn it on later, as this will only result in sending corrupt information.

TECHNICAL SPECIFICATIONS

Battery life:	12 Months
Type of Battery:	Lithium 7.2 V
Dimensions:	150 mm x 95 mm x 30 mm
Weight:	310 g

Please care for the digital device by not exposing it to extreme heat or humidity.

Should you have any questions, you can always reach us via support@mailagenten.be, or by completing the contact form on our website.

USAGE MANUAL

1. When you are sure no one is watching you, press the “READ” button, just as you get ready to drop the test letters that you need to send. The letters will then be read.
2. Make sure that “**TRANSPONDERS READ: x/x**” appears on the screen (this mean the letters will have been registered and you can verify the exact quantity of letter that will be posted).
3. When you have dropped the letters in a mailbox or at the counter, press send. One of these messages will then appear:
 - **Event # 1 (Ideal situation): The SMS was sent**
 1. On screen you see the following message : “**Acquiring GPS...**”
 2. Shortly after you see the following message “**GPS OK**”
 3. Shortly after you will then see “**SMS message 1/1sent**”
 4. Followed by this message “**Waiting for incoming SMS**”
 5. Then you will finally see “**Shutting down**” (no action required. You are done. Thank you)

This is the result you will obtain when the registration of data transmitted correctly with a single attempt pressing on « SEND »

- **Event #2: The SMS was sent with a delay**

1. On screen you see the following message remain : “**Acquiring GPS...**”
2. Or you see the following message « **Acquiring GPS...** » disappear from the screen after a certain time, where the @start device will recover GPS coverage and will send an SMS as described in steps 3 to 5 above.

This is the result you will obtain when the registration of data transmitted correctly, and this is also the result you will obtain when GPS coverage was found at proximity of the mailbox or the after pressing on « SEND »

- **Event #3: Data transmission with no SMS**

1. On screen you see the following message remain : “**Acquiring GPS...**”
2. Press again on “**Send**” : This stops the “**Acquiring GPS...**” process
3. On screen you will see “**No GPS**”
4. You will then read “**SMS message 1/1sent**” on the screen.
5. You then see the following message on the screen “**Waiting for incoming SMS**”
6. Finally you see “**Shutting down**”

This is the result you will obtain when the registration of data transmitted correctly but with NO GPS coverage after a single attempt pressing on « SEND »

All Situations described below are results of a correct registration of numbers of transponders, as well as the correct date and time of dispatch.

	Number of transponder + Date and time of event (Pressing of the “SEND“ button when dropping the test letters)	Localisation GPS
Event #1	OK !	Deposit/drop point (mailbox or counter)
Event #2	OK !	Close proximity of the deposit/drop point
Event #3	OK !	No Deposit/drop point

Remark:

If you are making deposits of test letters at a mailbox or at a counter within a post office, you will be ask to please following the above guidelines outside the building before entering the premises. This is important to not give away the fact that you are a panelist. Not only is the study kept a secret but the quality of GPS signal is much better externally.